



0000154294

RECEIVED

2014 JUN 24 12:19  
June 20, 2014

**VIA FEDERAL EXPRESS**

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007-2927

Arizona Corporation Commission

**DOCKETED**

JUN 24 2014

DOCKETED BY	<i>[Signature]</i>
-------------	--------------------

**RE: Campus Communications Group, Inc.**

Docket No. T-20907A-14-0075 – Revised Exhibits C and D to Data Request 1

Dear Sir or Madam:

On behalf of Campus Communications Group, Inc. (“CCG” or “Applicant”), this letter revises Exhibits C and D (collectively “Exhibits”) attached to Staff’s First Set of Data Requests under Docket No. T-20907A-14-0075 filed on May 15, 2014 with the Arizona Corporation Commission.

This new Exhibit C changes the page numbers for Broadvox’s tariff references and are highlighted as such in the revised Exhibit. In addition, the tariff pages of competitor’s rates are attached for filing. This new Exhibit D provides the tariff pages for Applicant in Georgia, Illinois and Texas.

Enclosed in this package are an original and thirteen (13) copies of both revised Exhibits. These have all been provided via electronic mail to Pamela Genung, the reviewing Arizona Corporation Commission staffer.

Should you have any questions please contact the undersigned at (703) 714-1309 or [vmp@commlawgroup.com](mailto:vmp@commlawgroup.com).

Respectfully submitted,

Vineetha Pillai  
Associate Attorney

*Counsel for Campus Communications Group, Inc.*

Enclosures

ORIGINAL

MARASHLIAN & DONAHUE, LLC

TELEPHONE (703) 714-1300  
FACSIMILE (703) 714-1301  
EMAIL [MAIL@COMMLAWGROUP.COM](mailto:MAIL@COMMLAWGROUP.COM)  
WEB [WWW.COMMLAWGROUP.COM](http://WWW.COMMLAWGROUP.COM)

THE COMMLAW GROUP  
1470 SPRING HILL ROAD  
SUITE 401  
MCLEAN, VIRGINIA 22102

REVISED EXHIBIT D: "CCG TARIFF RATES BY STATE" TO DATA  
REQUEST 1 (submitted to ACC on June 20, 2014)

Docket No. T-20907A-14-0075 filed

exhibit  
C

## **EXHIBIT D**

### **CCG TARIFF RATES BY STATE**

ATTACHMENT D  
BY STATE

Business Maximum Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff			Applicant's Tariff (State #1) Illinois (No Maximum Rate)		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service	119.85	3.11.2	42	\$39.95	3.11.2	42
Basic Metered	59.85	3.11.1	42	\$19.95	3.11.1	42
Service Connect Fee	49.95	3.11.1 3.11.2	42	\$49.95	3.11.1 3.11.2	42
Dispatch Call & Trouble isolated on cust. equip.	N/A			N/A		
Feature Change Order	N/A			N/A		
Toll Restriction Fee Order	N/A			N/A		
Transfer of Service (move order)	N/A			N/A		
Restoration of Service	49.95	3.7	40	\$49.95	3.7	40
Directory Assistance						
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)	40	3.6	40	\$40.00	3.6	40
<b>Listings</b>						
Directory Listing Service - Primary Listing	N/A	2.23	34	N/A	2.23	34
Directory Listing Service - Non-Published	N/A	2.23	34	N/A	2.23	34
<b>Primary Rate Interface (DS0) Service</b>						
Metered	1376.55	3.10.2	41	\$458.85	3.10.2	41
Month-to-month	2756.55	3.10.1	41	\$918.85	3.10.1	41
12 Months						
24 Months						
36 Months						
<b>Long Distance</b>	N/A			N/A		
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)						
Business Maximum Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Texas			Applicant's Tariff (State #3) Georgia (No Maximum Rate)		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service	\$19.84	4.3.1	41	\$39.95	3.11.2	42
Service Connect Fee	\$51.68	4.3.1	41	\$19.95	3.11.1	42
Dispatch Call & Trouble isolated on cust. equip.				\$49.95	3.11.1 3.11.2	42
Feature Change Order				N/A		
Toll Restriction Fee Order				N/A		
Transfer of Service (move order)	\$76.28	4.3.1	42	N/A		
Restoration of Service	\$51.50			N/A		
Directory Assistance	\$0.90 (per inquiry)			\$49.95	3.7	40
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)				\$40.00	3.6	40
<b>Listings</b>						
Directory Listing Service - Primary Listing	\$1.55	4.3.1	41	N/A	2.23	34
Directory Listing Service - Non-Published	\$0.00	4.3.1	41	N/A	2.23	34
<b>Primary Rate Interface (DS0) Service</b>						
Metered				\$458.85	3.10.2	41
Month-to-month				\$918.85	3.10.1	41
12 Months						
24 Months						
36 Months						
<b>Long Distance</b>	N/A			N/A		
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)						

**Campus Communications Group, Inc.**- Illinois Tariff

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**2.22 Access to Carrier of Choice**

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

**2.23 Directory Listings**

2.23.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.

2.23.2 The Company is not liable for any errors or omissions in directory listings.

**2.24 Universal Emergency Telephone Number Service (911, E911)**

2.24.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

---

**Issued:** February 27, 2013

**Effective:** February 28, 2013

**Issued By:** Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**3.4 Promotional Offerings**

The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will notify the Commission of promotional offerings prior to the effective date of the promotion.

**3.5 Individual Case Basis (ICB) Arrangements**

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract, and as approved by the Commission. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

**3.6 Returned Check Charge**

\$40.00 per check.

**3.7 Service Restoral Charge**

\$49.95 per occurrence. This charge will automatically be waived on the first occurrence in each calendar year.

**3.8 Late Payment Charge**

Customers will be charged 1.5% per month of any amounts owed to the Company beyond the due date for such payment.

**3.9 Installation Charge**

Customers will be charged an installation charge as described below.

---

**Issued:** *February 27, 2013*

**Effective:** *February 28, 2013*

**Issued By:** *Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824*

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**3.10 PRI Service (Inbound and Outbound)**

The Company's PRI Service is offered to business customers for inbound and outbound calling. Additional phone numbers, including multiple rate centers (NPA/NXX) may be added.

*Technical Information:*

23B channels and 1 D channel delivered either via DS-1 or multiplexed DS-3. NFAS and NFAS with backup are available when using 2 or more PRIs. Includes CLID, AMI or B8ZS, SF or ESF, and National/ESS/DMS PRI compatibility.

**3.10.1 PRI Service (Unlimited US)**

<i>Monthly Rate:</i>	\$918.85
<i>Activation Charge:</i>	\$1,148.85
<i>Description:</i>	
This service offers unlimited and US/Canada long distance calling.	

**3.10.2 PRI Service (Metered)**

<i>Monthly Rate:</i>	\$458.85
<i>Activation Charge:</i>	\$1,148.85
<i>Description:</i>	
This service offers measured local calling at \$0.03/minute.	

**3.10.3 100 Number DID Block**

<i>Monthly Rate:</i>	\$64.95
<i>Activation Charge (no contract):</i>	\$49.95

---

**Issued:** February 27, 2013**Effective:** February 28, 2013

**Issued By:** Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824



---

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**3.11 Analog Line Service**

The Company's Analog Line Service is offered to business and residential customers for inbound and outbound calling. This service includes the cost of transport from the serving CO to the demarc at the Customer's premise.

*Technical Information:*

2 wire analog loop start interface. Includes calling number ID, call waiting, 3 way calling, call forwarding and distinctive ring.

**3.11.1 Metered**

*Monthly Rate:* \$19.95

*Activation Charge:* \$49.95

*Description:*

This service offers measured local calling at \$0.03/minute.

**3.11.2 Unlimited US**

*Monthly Rate:* \$39.95

*Activation Charge* : \$49.95

*Description:*

This service offers unlimited and US/Canada long distance calling.

---

**Issued:** February 27, 2013**Effective:** February 28, 2013

**Issued By:** Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824

**Campus Communications Group, Inc.** – Georgia Tariff

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**2.22 Access to Carrier of Choice**

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

**2.23 Directory Listings**

2.23.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.

2.23.2 The Company is not liable for any errors or omissions in directory listings.

**2.24 Universal Emergency Telephone Number Service (911, E911)**

2.24.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

---

**Issued: January 17, 2014**

**Effective:**

**Issued By:** *Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824*

## INTRASTATE LOCAL TELEPHONE SERVICE

---

### 3.4 Promotional Offerings

The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will notify the Commission of promotional offerings with a seven (7) day advanced notice prior to the effective date of the promotion.

### 3.5 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract, and as approved by the Commission. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

### 3.6 Returned Check Charge

\$35.00 per check.

### 3.7 Service Restoral Charge

\$49.95 per occurrence. This charge will automatically be waived on the first occurrence in each calendar year.

### 3.8 Late Payment Charge

Customers will be charged 1.5% per month of any amounts owed to the Company beyond the due date for such payment.

### 3.9 Installation Charge

Customers will be charged an installation charge as described below.

---

**Issued: January 17, 2014**

**Effective:**

**Issued By:** *Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824*

---

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**3.10 PRI Service (Inbound and Outbound)**

The Company's PRI Service is offered to business customers for inbound and outbound calling. Additional phone numbers, including multiple rate centers (NPA/NXX) may be added. Any calls originating or terminating within a twenty-two (22) mile band is toll-free.

*Technical Information:*

23B channels and 1 D channel delivered either via DS-1 or multiplexed DS-3. NFAS and NFAS with backup are available when using 2 or more PRIs. Includes CLID, AMI or B8ZS, SF or ESF, and National/ESS/DMS PRI compatibility.

**3.10.1 PRI Service (Unlimited US)**

<i>Monthly Rate:</i>	\$918.85
<i>Activation Charge:</i>	\$1,148.85
<i>Description:</i>	
This service offers unlimited and US/Canada long distance calling.	

**3.10.2 PRI Service (Metered)**

<i>Monthly Rate:</i>	\$458.85
<i>Activation Charge:</i>	\$1,148.85
<i>Description:</i>	
This service offers measured local calling at \$0.03/minute.	

**3.10.3 100 Number DID Block**

<i>Monthly Rate:</i>	\$64.95
<i>Activation Charge (no contract):</i>	\$49.95

---

**Issued: January 17, 2014****Effective:**

**Issued By:** *Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824*

---

**INTRASTATE LOCAL TELEPHONE SERVICE**

---

**3.11 Analog Line Service**

The Company's Analog Line Service is offered to business and residential customers for inbound and outbound calling. This service includes the cost of transport from the serving CO to the demarc at the Customer's premise.

*Technical Information:*

2 wire analog loop start interface. Includes calling number ID, call waiting, 3 way calling, call forwarding and distinctive ring.

**3.11.1 Metered**

*Monthly Rate:* \$19.95

*Activation Charge:* \$49.95

*Description:*

This service offers measured local calling at \$0.03/minute.

**3.11.2 Unlimited US**

*Monthly Rate:* \$39.95

*Activation Charge* : \$49.95

*Description:*

This service offers unlimited and US/Canada long distance calling.

---

**Issued: January 17, 2014**

**Effective:**

**Issued By:** *Mark Scifres, Chief Executive Officer  
Campus Communications Group, Inc.  
PO Box 25  
Champaign, IL 61824*

**Campus Communications Group, Inc. – Texas Tariff**

## 4.3 SouthWestern Bell Region Business Switch Service Rates

## 4.3.1 Austin

	A	F
1	CCG, Inc. Feature Name	Aus. Bus Switch
2		
3	<b>BASIC SERVICE:</b>	
4	Basic Line - Unlimited Calls (with Touchtone Service)	\$19.84
5	Hunt/Rollover Line	\$11.28
6	<b>LISTING:</b>	
7	Listed	\$1.55
8	Unlisted Number	\$1.50
9	Non-Published Number	\$0.00
10	Additional Listings (each)	\$1.49
11	<b>INSTALLATION:</b>	
12	Service Order Charge	Included
13	Installation Fee	\$51.68
14	<b>FEATURES:</b>	
15	Processing Fee (add to existing service)	\$15.45
16	Continuous Dial	\$1.75
17	Continuous Dial - per use	\$0.44
18	Caller Block	\$1.75
19	Call Forward	\$3.06
20	Business Conference	\$2.06
21	Business Transfer	\$2.06
22	Call Forward - No Answer	\$2.63
23	Call Forward/Busy Line-Don't Answer	\$3.50
24	Call Forward No Answer Fixed	\$7.88
25	Call Back	\$3.50
26	Intercom	\$2.06
27	Call Wait	\$2.93
28	ID Call	\$5.41
29	ID Call Deluxe	\$7.88
30	Specific Ring	\$5.25
31	Specific Ring Deluxe	\$7.00
32	Park	\$2.06
33	Access to Remote Call Forwarding (+ Call Forward cost)	\$0.88
34	Group Call Forward	\$2.32
35	Conference Calling Six	\$3.90
36	Speed Call 8	\$2.19
37	Conference Calling Three	\$2.26
38	<b>Features Cont'd</b>	
39	Group Pick Up	\$2.06
40	Hotline Pick Up	\$2.06 (N)
41	Transfer	\$2.06 (N)
42	Mute	\$2.06 (N)

Issued:  
March 13, 2003

Effective:

By:

Don Wyatt, CEO  
PO Box 551326  
Jacksonville, FL 32255



## 4.3 SouthWestern Bell Region Business Switch Service Rates

## 4.3.1 Austin

	A	F
1	CCG, Inc. Feature Name	Aus. Bus Switch
2		
43		
44	<b>VOICE MAIL:</b>	
45	Processing Fee	\$25.75
46	Voice Mail	\$6.27
47	Additional VoiceMail Box	\$4.00 (each) (N)
48	Voice Mail Elite	\$18.84
49	VoiceMail Elite Dual Recording	\$22.84 (N)
50	Voice Mail Page	\$14.84
51	Voice Mail Indicator - Audible	\$0.00
52	Voice Mail Reset (reset password and/or pick up rings)	\$5.15
53		
54	<b>PACKAGES:</b>	
55	Processing Fee	Included
56		
57		
58	<b>BLOCKS:</b>	
59	900/976 Block	\$0.00
60	Collect Call Block	\$2.06
61	Third Party Block	\$0.00
62	1+ Block - Guaranteed Block - monthly	\$2.63
63		
64	<b>SPECIAL SERVICES:</b>	
65	Processing Fee	Included
66	Special Numbers (assign)	\$20.60
67	Special Numbers ( 3 per search)	\$20.60
68	Transferring Service	\$76.28
69	Change of Records	\$17.15
70	Change ANI	\$59.02
71	Message on Hold	\$25.44
72	Message on Hold Programming	\$63.60
73	Hot Line Programming	\$15.45
74	Reconnect Fee	\$51.50
75	Reconnect Fee (non-payment) after 60 days	\$76.28
76		
77		

Issued:  
March 13, 2003

Effective:

By:

Don Wyatt, CEO  
PO Box 551326  
Jacksonville, FL 32255

REVISED EXHIBIT C: "Competitors Business Maximum Rate Comparison" TO  
DATA REQUEST 1 (submitted to ACC on June 20, 2014)

Docket No. T-20907A-14-0075 filed

Exhibit  
D

## **EXHIBIT C**

### **Competitors Business Maximum Rate Comparison**

ATTACHMENT B  
BY COMPETITOR

Business Maximum Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff			Competitor #1 Arizona Tariff <i>Qwest/CenturyLink</i>		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service	119.85	3.11.2	42	\$38.00(max) \$31.60	5.2.4	Sec 5 p 15
Basic Metered	59.85	3.11.1	42	Flat rate		
Service Connect Fee	49.95	3.11.2	42	\$85.00(max) \$42.50	5.2.4	Sec 5 p 15
Dispatch Call & Trouble isolated on cust. equip.	N/A					
Feature Change Order	N/A					
Toll Restriction Fee Order	N/A					
Transfer of Service (move order)	N/A					
Restoration of Service	49.95	3.7	40	\$55.00	2.2.9	Sec 2 p 18
Directory Assistance				\$1.99(max) \$1.85	6.2.4	Sec 6 p 15
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)	40	3.6	40	\$12.50(max) \$10.00	2.3.2	Sec 2 p 30
<b>Listings</b>						
Directory Listing Service - Primary Listing	N/A			No charge	5.7.1	Sec 5 p 138
Directory Listing Service - Non-Published	N/A			\$4.65(max) \$2.59	5.7.1	Sec 5 p 146
<b>Primary Rate Interface (DS0) Service</b>						
Metered	1376.55	3.10.2	41			
Month-to-month	2756.55	3.10.1	41			
12 Months				\$2364.00(max) \$870.00	5.9.2	Sec 5 p 176
24 Months				\$2554.00(max) \$760.00	5.9.2	Sec 5 p 176
36 Months				\$2469.00(max) \$660.00	5.9.2	Sec 5 p 176
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	N/A				103.2.6	Sec 103 p 1

Business Maximum Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #2 Arizona Tariff <i>Broadvox</i>			Competitor #3 Arizona Tariff <i>Hypercube</i>		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service	100.00	4.3.7		117.00	5.3.2	47
Service Connect Fee	\$80.00	5.1.1		127.50	8.6.2	67
Dispatch Call & Trouble isolated on cust. equip.	\$160.00	5.1.1		189.00	8.6.2	67
Feature Change Order	\$55.00	5.1.2		97.50	8.6.2	67
Toll Restriction Fee Order	\$55.00	5.1.2				
Transfer of Service (move order)	\$130.00	5.1.1				
Restoration of Service	\$110.00	5.3		48.00	8.5.2	65
Directory Assistance	3.00(max) 2.00	5.7.4		3.75	8.2.2	61
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)	\$25.00	10.2.16		25.00	2.5.2	30
<b>Listings</b>						
Directory Listing Service - Primary Listing	No Charge	5.10.3				
Directory Listing Service - Non-Published	\$3.60	5.10.3		7.05	6.1.3	52
<b>Primary Rate Interface (DS0) Service</b>						
Month-to-month						
12 Months	\$2,000.00	7.2.4		N/A		
24 Months	\$1,800.00	7.2.4		N/A		
36 Months	\$1,600.00	7.2.4		N/A		
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)						

**Competitor #1 Tariff** – Qwest/CenturyLink

Issued: 6-25-13

Effective: 7-1-13

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

#### **5.2.4 FLAT RATE SERVICE[1]**

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area.

#### **A. Rates and Charges**

##### **1. The nonrecurring charge associated with the provision of flat rate service applies:**

- To install each access line;
- For connecting an access line when changing a grade of service from PBX service.

##### **2. Residence Flat Rate Service**

	<b>USOC</b>	<b>NONRECURRING CHARGE MAXIMUM</b>	<b>CURRENT</b>
• Individual line, each	1FR	\$55.00	\$27.50
• Additional individual line each	AFH	55.00	27.50

##### **3. Business Flat Rate Service**

• Individual line, each	1FB	85.00	42.50
• Additional individual line each	AFK	85.00	42.50

	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
<b>2. Residence Flat Rate Service</b>			
• Individual line, each	1FR	\$16.47	<b>\$14.49 (I)</b>
• Additional individual line, each	AFH	30.00	<b>11.44 (I)</b>
<b>3. Business Flat Rate Service</b>			
• Individual line, each	1FB	38.00	<b>31.60 (I)</b>
• Additional individual line, each	AFK	91.20	<b>31.60 (I)</b>

##### **4. Nonrecurring Change Charge**

See 5.2.A.4.b. for applicable nonrecurring change charges.

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

Issued: 3-18-13

Effective: 3-19-13

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)**

**B. Nonrecurring Charge for Restoral of Service**

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other regulated charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

**NONRECURRING CHARGE  
CURRENT  
CHARGE**

- Each line restored
  - Residence
  - Business

\$25.00  
55.00

3. Where Full Toll Denial (see 2.2.9.A.9., preceding) has been applied to a customer's account, and the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

**NONRECURRING CHARGE  
CURRENT  
CHARGE**

**USOC**

- Per line[1]

NPAPL

\$16.00

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

Issued: 8-5-13

Effective: 8-8-13

## 6. MESSAGE TELECOMMUNICATION SERVICE

### 6.2 STANDARD SERVICE OFFERINGS

#### 6.2.4 DIRECTORY ASSISTANCE SERVICE

##### A. Directory Assistance (Cont'd)

#### 2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

#### 3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE		
	MAXIMUM	CURRENT	
• Each call dialed directly by customer	\$1.99 (I)	\$1.85 (I)	
• Each call placed from Public Access Lines[1]			(T)
- Direct Dial	0.60	0.60	
- Alternately Billed	1.99 (I)	1.85 (I)	

(D)

[1] See 6.2.1, preceding, for additional charge applications.



Issued: 3-18-13

Effective: 3-19-13

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (Cont'd)**

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

	<b>NONRECURRING MAXIMUM CHARGE</b>	<b>CURRENT CHARGE</b>
--	--	---------------------------

- |  |         |         |
|--|---------|---------|
| • Returned Payment Charge, per occasion[1] | \$12.50 | \$10.00 |
|--|---------|---------|

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

Issued: 3-18-13

Effective: 3-19-13

## 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

#### 5.7.1 LISTING SERVICES (Cont'd)

##### C. Primary Listing

1. One listing, the Primary Listing, is provided without charge for:

- a. Each exchange access line.

Dual name listings may be provided to customers referred to by two names, if such listings facilitate the use of the directory. Where two or more exchange access lines are served on a Hunting Service basis, only one Primary Listing for the group will be provided.

- b. Each PBX, *CENTRON*-Custom System with the following exceptions:

- (1) Where a customer has PBX Service served by trunks from different exchanges, a Primary Listing may be provided in the directory of each of the exchanges to which the trunks are connected.
    - (2) In connection with residence PBX Service, where the customer has two nonconsecutive trunks or trunk groups, one of which is for family use and the other for business use, two Primary Listings may be provided without charge.

2. In those cases in which the business of the customer is so conducted, the Primary Listing may be the trade name of an article or service, provided the customer is the authorized agent or representative for the particular article or service.
3. At the request of the customer, the Primary Listing may be omitted from the directory (Nonlisted Service) or from both the directory and the information records (Nonpublished Service). Nonlisted and Nonpublished Services are furnished subject to the terms, conditions and rates specified herein.

4. Listings of Access Service Customers

Primary listings may be furnished to interLATA customers using Access Service. Such listings are furnished under the terms, conditions, rates and charges specified for the business additional listing.

Issued: 6-25-13

Effective: 7-1-13

**5. EXCHANGE SERVICES**

**5.7 DIRECTORY SERVICES**

**5.7.1 LISTING SERVICES**

**J. Rates and Charges (Cont'd)**

	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
• Each Listing changed to Nonpublished Service			
- Residence	NPU	\$1.12	<b>\$0.99 (I)</b>
- Business	NPU	4.65	<b>2.59 (I)</b>
• Each Listing changed to Nonlisted Service			
- Residence	NLT	0.68	<b>0.60 (I)</b>
- Business	NLT	3.60	<b>2.04 (I)</b>
• WATS Listings, each			
- Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing			
- Residence	NSW	0.75	0.25
• Change in Primary Listing			
- Business	N/A		—
- Residence	N/A		—

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

Issued: 3-18-13

Effective: 3-19-13

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### B. Primary Rate Service (PRS) Bundle (Cont'd)

### 3. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

#### a. Host Switch

Term Period	MAXIMUM Monthly Rate			Nonrecurring Charge
	Group 1	Group 2*	All Other	
1 Year	\$2,994.00	\$3,332.00	\$2,364.00	\$0.00
2 Years	2,544.00	2,904.00	2,544.00	0.00
3 Years	2,469.00	2,679.00	2,469.00	0.00
5 Years	2,394.00	2,454.00	2,394.00	0.00

Term Period	CURRENT Monthly Rate			Nonrecurring Charge
	Group 1*	Group 2*	All Other	
1 Year	\$ 710.00	\$ 760.00	\$ 810.00	\$0.00
2 Years	595.00	665.00	760.00	0.00
3 Years	565.00	615.00	660.00	0.00
5 Years	535.00	565.00	585.00	0.00

\* See Section 14.3.a.D.15.a. for list of Group 1 and Group 2 Central Office Names and Codes.

Issued Date: 06-25-10

Effective Date: 07-29-10

**103. CONSUMER LONG DISTANCE SERVICE OFFERINGS****103.2 CALLING PLANS****103.2.6 LEAD FLAT****A. General Description**

Qwest's intrastate Lead Flat service offering is a 1+ long distance plan designed for residence subscribers.

**B. Terms and Conditions**

1. Lead Flat is provisioned in conjunction with the interstate Qwest Lead Flat plan. This plan is an add-on to the interstate All-America Plan and is available where billing and technical capability exists. All other terms, conditions, and customer eligibility under this plan are specified in the Qwest Communications Company, LLC Rates and Services Schedule Interstate No. 3. (C)
2. This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. (C)
3. The per-minute rates, set forth below, will apply for this intrastate plan. (N)

**C. Rates and Charges**

The per minute usage rates are as follows:

	MAXIMUM INTERLATA RATE	MAXIMUM INTRALATA RATE
• All Time Periods		
- Per Minute	\$0.30	\$0.30

(D)

(D)

**Competitor #2 Tariff** – Broadvox-CLEC, LLC

---

**SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)****4.3 Network Exchange Bundled Service, (Cont'd.)****4.3.7 Arizona Business Edition - Deluxe Service, (Cont'd)****Terms and Conditions, (Cont'd.)**

- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may make six calls above the allowance to the Company's 411 service.

**Rates and Charges**

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 4.3.5A, preceding. Where applicable, incremental charges, apply.
- b. Normal nonrecurring charges associated with the line as specified in 4.3.5, preceding, apply where the Company's Business is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- c. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- d. Arizona Business Edition - Deluxe will be provided at the following rate:

	MAXIMUM MONTHLY RATE
Per individual or additional flat rate business line	\$100.00

---

**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES**
**5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**5.1.1 Service Order Charges**

	<b>Maximum Rates</b>	
	<b>Residence</b>	<b>Business</b>
Primary and Secondary Service Connection Charge	\$50.00	\$80.00
Transfer of Service Charge, Primary Line	\$110.00	\$130.00
Transfer of Service Charge, Secondary Line	\$110.00	\$130.00
Technician Dispatch Charge (or Trouble Isolation Charge)	\$160.00	\$160.00
Service Order Charge	\$30.00	\$30.00
Premises Visit Charge, first 15 minutes	80.00	80.00
Premises Visit Charge, add'l 15 minutes	60.00	60.00

**5.1.2 Change Order Charges:**

Telephone Number Change Order	\$20.00	\$55.00
Feature or Feature Pack Change Order	\$20.00	\$55.00
Toll Restriction Fee Order	\$20.00	\$55.00
Listing Change Charge	\$20.00	\$55.00
Home Edition Change Charge	\$20.00	\$55.00

**5.1.3 Record Change Charges**

Record Order Charge	15.00	45.00
---------------------	-------	-------

**5.1.4 Miscellaneous Charges**

Duplicate Invoice	\$25.00	\$25.00
Call Detail Report	\$25.00	\$25.00

# Service Connection Fees are listed with the rates for the specific service tarified.

---

Issued: April 6, 2009

Issued by:

Effective: February 1, 2011

Alex Gertsburg  
Corporate Secretary of The Broadvox Holding Company, LLC, Member  
1228 Euclid Avenue, Suite 390  
Cleveland, Ohio 44115



---

**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<b>Maximum Rates</b>	
	<b>Residence</b>	<b>Business</b>
Per occasion, per line	\$50.00	\$110.00

**5.4 Temporary Suspension/Restoration of Service**

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	<b>Maximum Rates</b>	
	<b>Residence</b>	<b>Business</b>
Nonrecurring charge, per line suspended	\$20.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	
Nonrecurring charge, per line restored	\$20.00	\$55.00

---

**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.7 Directory Assistance Services, (Cont'd.)****5.7.4 Maximum Rates****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (in excess of allowance)	\$2.00
Via operator (no allowance)	\$3.00

**B. Directory Assistance Call Completion**  
Per completed call

\$1.00

**C. National Directory Assistance**  
Direct dialed

\$2.00

**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.10 Directory Listing Service, (Cont'd.)****5.10.3 Maximum Rates and Charges**

	<b>Per Month</b>
Primary Listings	\$0.00
Change in Primary Listing	
Business, each	----
Residence, each	----
Additional Listings	
Business, each	\$6.00
Residence, each	\$3.00
Nonlisted Service	
Business, each	\$3.00
Residence, each	\$3.00
Nonpublished Service	
Business, each	\$3.60
Residence, each	\$3.80
Toll-Free Directory Listings	
Business, each	\$30.00
Residence, each	N/A
Straight Line Under Listings	
Business, each	\$10.00
Residence, each	N/A
Captions and Subcaptions Listings	
Business, each	\$10.00
Residence, each	N/A

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

Issued: April 6, 2009  
Issued by:

Alex Gertsburg  
Corporate Secretary of The Broadvox Holding Company, LLC, Member  
1228 Euclid Avenue, Suite 390  
Cleveland, Ohio 44115

Effective: February 1, 2011

---

**SECTION 7 – ADVANCED SERVICES****7.2 Advanced Service Packages, (Cont'd.)****7.2.4 Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, (Cont'd.)****ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU**

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge		
12 Months	24 Months	36 Months
\$2,000.00	\$1,800.00	\$1,600.00

**ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU**

This package includes unlimited local and 30,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge		
12 Months	24 Months	36 Months
\$2,000.00	\$1,800.00	\$1,600.00

**ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU**

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge		
12 Months	24 Months	36 Months
\$2,000.00	\$1,800.00	\$1,600.00

**ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU**

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge		
12 Months	24 Months	36 Months
\$2,000.00	\$1,800.00	\$1,600.00

---

Issued: April 6, 2009  
Issued by:

Alex Gertsburg  
Corporate Secretary of The Broadvox Holding Company, LLC, Member  
1228 Euclid Avenue, Suite 390  
Cleveland, Ohio 44115

Effective: February 1, 2011

---

**SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)****10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.13 Toll Restriction Service**

	<b>Residence</b>	<b>Business</b>
Nonrecurring charge, per line	\$6.00	\$27.50
Monthly, per line	-----	\$5.00

**10.2.14 900 Service Access Restriction**

	<b>Residence</b>	<b>Business</b>
Nonrecurring charge, per line	\$0.00	\$0.00
Monthly rate, per line	\$0.00	\$0.00

**10.2.15 Blocking for 10XXX1+/10XXX011+**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>
Per line or trunk arranged	\$3.00	\$0.10

**10.2.16 Returned Check Charge**

Per dishonored check returned	\$25.00
-------------------------------	---------

**Competitor #3 Tariff** – Hypercube Telecom, LLC

---

**LOCAL EXCHANGE SERVICES**

---

**SECTION 2 – REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Arizona Corporation Commission or a late factor of 1.5% per month.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. The Customer has up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits.
- H. If service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

---

**LOCAL EXCHANGE SERVICES**

---

**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)****5.3 Private Branch Exchange (PBX) Trunks, (Cont'd.)****5.3.2 Flat Rate Trunks****A. General Description**

Flat Rate Trunks may be configured as two-way, or as a combination of in and out only trunks. Flat Rate Trunks are provisioned as four-wire terminations with E & M signaling.

**B. Rates and Charges**

The following nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX Service.

	Nonrecurring Charge	
	Maximum	Current
Business		
Per Trunk	\$195.00	\$65.00
	Monthly Recurring Charge	
	Maximum	Current
Per Trunk	\$117.00	\$39.00



---

**LOCAL EXCHANGE SERVICES**

---

**SECTION 6 – DIRECTORY SERVICES, (CONT'D.)****6.1 Non-Published Service, (Cont'd.)****6.1.3 Rates and Charges**

There is a monthly charge for each non-published service. This charge applies if the Customer has other listed service at the same location, or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

**A. Nonrecurring Charges**

See Section 8.5

**B. Monthly Recurring Charges**

	<u>Maximum</u>	<u>Current</u>
Non-Published Service	\$7.05	\$2.35

---

**LOCAL EXCHANGE SERVICES**

---

**SECTION 6 – DIRECTORY SERVICES, (CONT'D.)****8.2 Directory Assistance, (Cont'd.)****8.2.2 Rates and Charges**

- A. In locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 8.1 applies in addition to the Directory Assistance charge.

	Maximum	Current
Each call dialed directly by customer	\$3.75	\$1.25

- B. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

---

**LOCAL EXCHANGE SERVICES**

---

**SECTION 8 – MISCELLANEOUS SERVICES, (CONT'D.)****8.5 Restoration of Service****8.5.1 Description**

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established.

**8.5.2 Rates and Charges****A. Nonrecurring Charge**

	<u>Maximum</u>	<u>Current</u>
Per occasion	\$48.00	\$16.00

**LOCAL EXCHANGE SERVICES****SECTION 8 – MISCELLANEOUS SERVICES, (CONT'D.)****8.6 Charges for Connecting or Changing Service, (Cont'd.)****8.6.2 Rates and Charges****A. Nonrecurring Charges**

	<u>Maximum</u>	<u>Current</u>
<u>Line Connection Charge</u>		
Applies per exchange access line or trunk,		
First Line	\$127.50	\$42.50
Additional Line (each)	\$127.50	\$42.50
<u>Line Change Charge</u>		
Applies per exchange access line or trunk		
First Line	\$97.50	\$32.50
Additional Line (each)	\$97.50	\$32.50
<u>Secondary Service Charge</u>		
Applies per Customer request		
Each:		
Add/Change Order	\$82.50	\$27.50
Record Order	\$82.50	\$27.50
<u>Premises Work Charges</u>		
<u>Premises Visit Charge</u>		
First 15-minute increment or fraction thereof	\$189.00	\$63.00
Each Additional 15-minute increment or fraction thereof		
Per increment	\$90.00	\$30.00